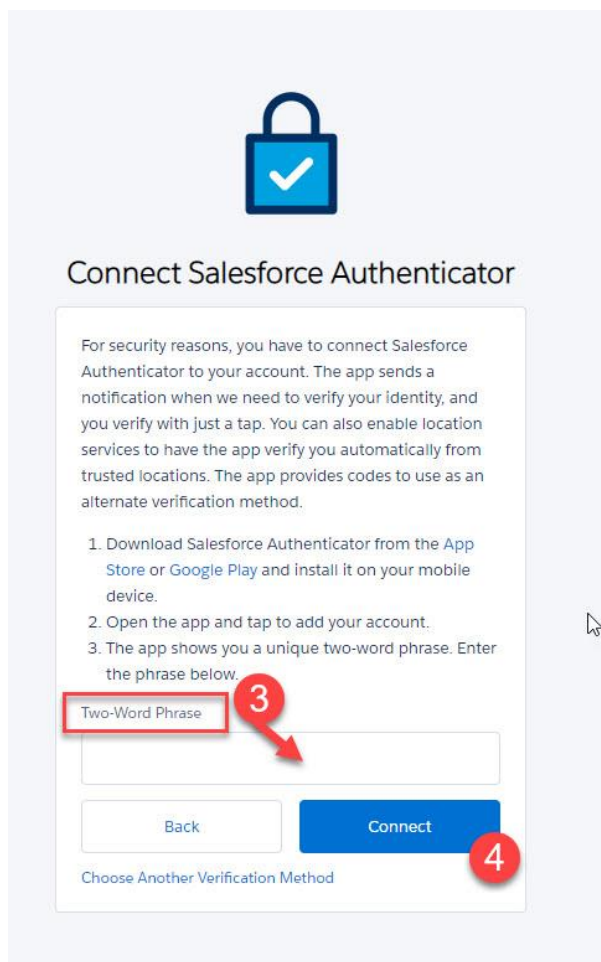



Salesforce Authenticator App for users

The Salesforce Authenticator App is used on your Mobile Phone as an extra level of security, so you will need to set up the app on your mobile phone

When the Salesforce Authenticator App is turned on in your organisation, you will see the image below when you go to login and you will need to do following:

1. Download Salesforce Authenticator from the [App Store](#) or [Google Play](#) and install it on your mobile device.
2. Open the app and tap to add your account.
3. The app shows you a unique two-word phrase. Enter the phrase below.





Connect Salesforce Authenticator

For security reasons, you have to connect Salesforce Authenticator to your account. The app sends a notification when we need to verify your identity, and you verify with just a tap. You can also enable location services to have the app verify you automatically from trusted locations. The app provides codes to use as an alternate verification method.

1. Download Salesforce Authenticator from the [App Store](#) or [Google Play](#) and install it on your mobile device.
2. Open the app and tap to add your account.
3. The app shows you a unique two-word phrase. Enter the phrase below.

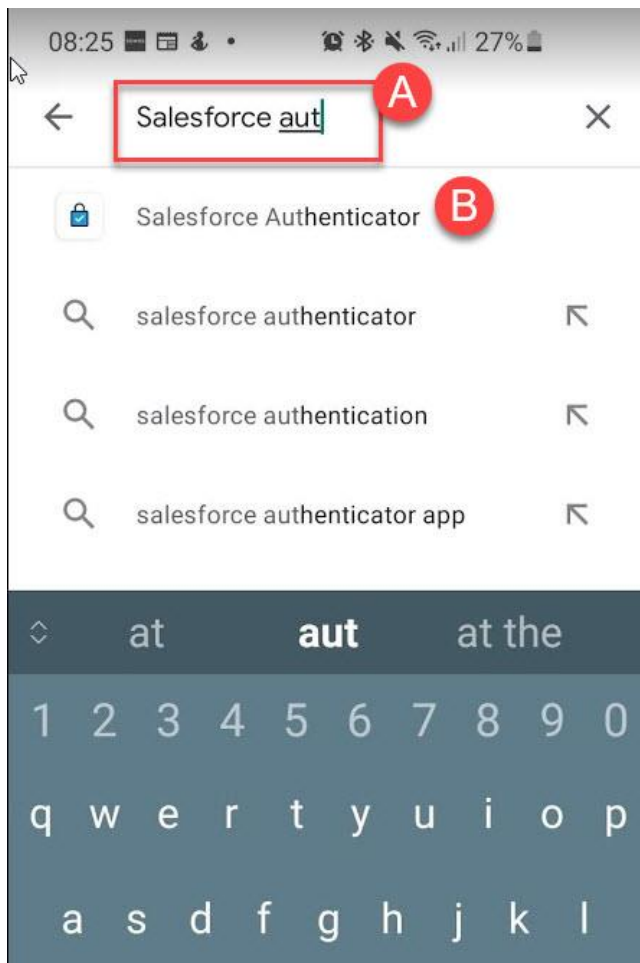
Two-Word Phrase 3

4

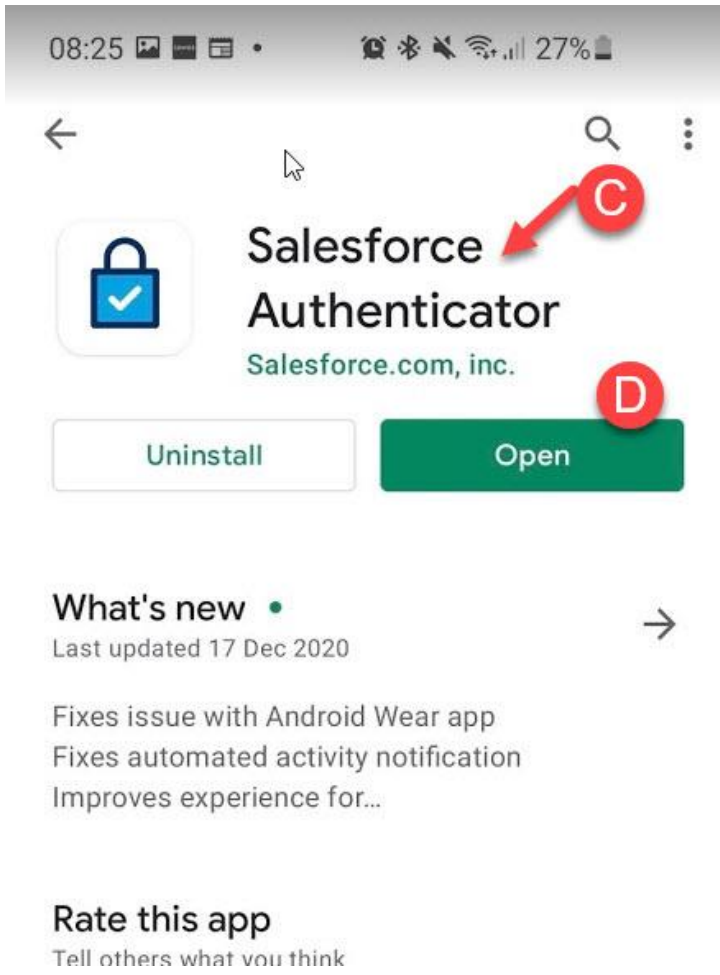
[Choose Another Verification Method](#)

Installing the App on Android

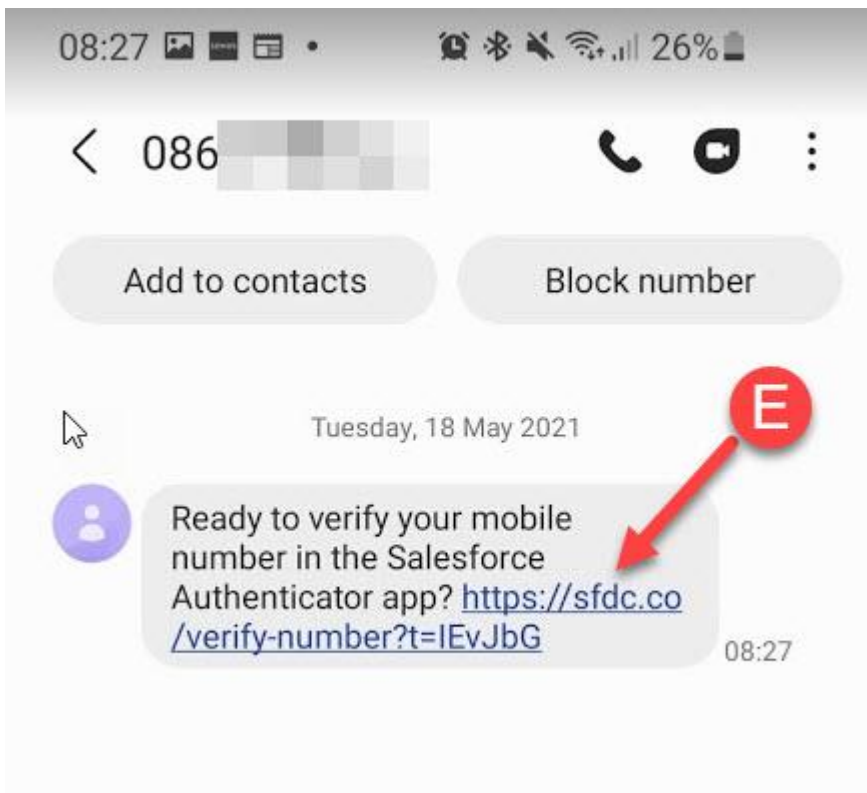
Search for the app and click on the correct one as per A and B below



Double check the name of the app and click install as per C and D below



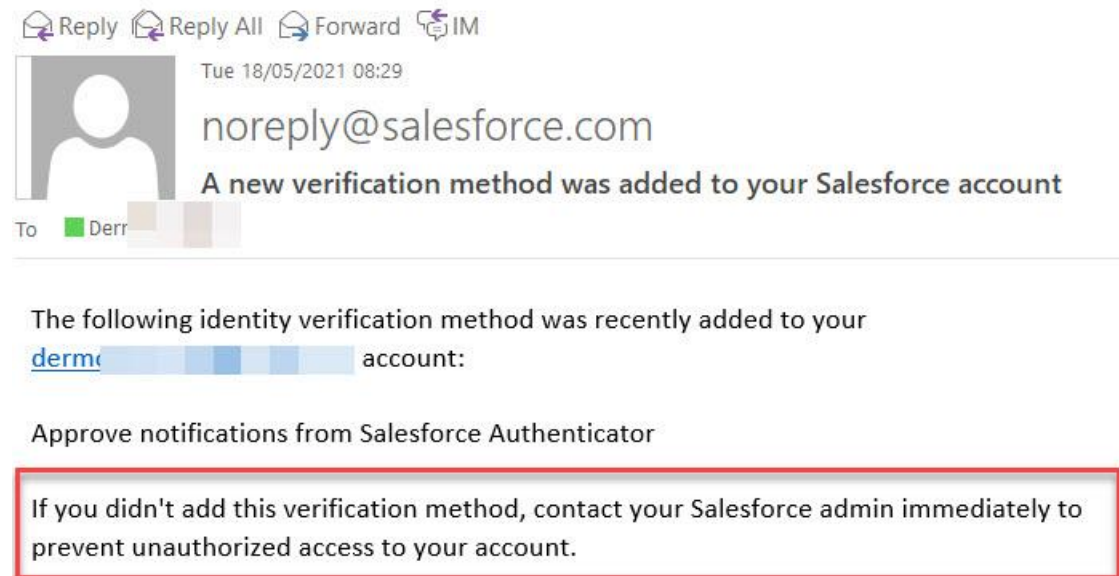
5. After installation you will receive an SMS then click on the link to confirm



When the app is installed you will be given a two word phrase on the app on your mobile phone,

Type this into your computer in the box as in point **3** above

You will also receive an email to confirm that you have done the above



Next time you login you will be prompted to verify your login by clicking on an approve button on your mobile phone